

Keleen Kibet

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📍 Nairobi, Kenya

👤 Male

in <https://www.linkedin.com/in/kibetkelyn/>

🔗 <https://github.com/keleen10>

PROFILE

IT Support and Developer with a proven track record of success in providing technical support, troubleshooting complex problems, and developing high-quality software solutions. Expertise in a wide range of IT systems and technologies, including cloud computing, networking, security, and programming languages. Proven ability to work independently and as part of a team to deliver projects on time and within budget.

PROFESSIONAL EXPERIENCE

June 2023 – present
Nairobi, Kenya

Sk8city Nairobi, IT Consultant

- Provide technical support to internal and external customers via phone, email, and chat
- Resolve complex IT issues, including hardware and software problems, network connectivity issues, and security breaches
- Install and configure new hardware and software
- Maintain and updated the company's IT infrastructure
- Develop and implement IT policies and procedures

2022 – present
Nairobi, Kenya

Freelance, Full-Stack Developer

- Developed and maintained scalable websites and web applications using front-end and back-end technologies.
- Built responsive and user-friendly interfaces with HTML, CSS, and JavaScript frameworks.
- Integrated API services and tailored web solutions based on client requirements.
- Managed project timelines, scope, and deliverables throughout the software development life cycle.
- Conducted code reviews, unit testing, and debugging to maintain code quality.
- Proficient in server-side languages (Python, Node.js) and frameworks (Django).
- Experience with databases including MySQL, PostgreSQL, MongoDB, and NoSQL.
- Delivered projects on time and within budget, ensuring client satisfaction.

- Kept up-to-date with industry trends and technologies through continuous learning.
- Developed strong professional relationships with clients and received positive reviews and referrals.
- Contributed to open-source projects and collaborated with other developers in the community.

April 2021 – July 2021
Nairobi, Kenya

D.light Kenya, IT Intern

- Received help tickets from workers on the company and delegated other tasks to appropriate departmental personnel.
- Provided on-phone and online support for users of extended campus communication network to facilitate effective operation of IT resources.
- Delivered troubleshooting solutions to departments and console operators experiencing difficulties with software, hardware, and network connectivity.
- Implemented improved assessment and analytical techniques for further achievement of identified departmental goals.
- Drove enhanced performance figures for IT team and department to meet stated management expectations and relevant standards

EDUCATION

September 2018 –
December 2022
Kakamega, Kenya

Masinde Muliro University of Science and Technology,
Bachelor of Science Computer Science [🔗](#)

January 2014 –
December 2017
Eldoret, Kenya

Segero Adventist High School, Kenya Certificate of Secondary Education

December 2013
Nandi, Kenya

Mosop Kimong Primary School, Kenya Certificate of Primary Education

LANGUAGES

English

Kiswahili

SKILLS

React • Python • Flutter • JavaScript • Communication (Verbal and written)

Teamwork and Collaboration • Analytical and Problem Solving • Software Testing • C++

Java

REFERENCES

Evans Tomoitui, *IT Support*, D.light Kenya
kipyegon.tomoitui@dlight.com, +254 711 668 888

Sam Mwangi, *IT Support*, D.light Kenya
kipyegon.tomoitui@dlight.com, +254725018360

Apollo George Orengo, *App Developer*, Sk8city Nairobi
apsgeorge6@gmail.cm, +254708591782